

B&B La tana di Nagi

Internal regulation

In welcoming you to our B&B and available to provide further information and clarifications, we offer you a simple and practical guidelines of our internal regulations, whose respect and acceptance on your part will allow us to guarantee you the high quality of a period of stay to be spent in a pleasant, satisfying, comfortable way.

The rules to be observed in our B&B *are not only those sanctioned by law, but above all those dictated by common sense and mutual respect.*

1. **Booking:** to receive any kind of information about our accommodation and to make a booking request, you can use the form provided on our site. Alternatively, you can send an email to info@latanadinagi.it or call 347.0132137. It will be our pleasure to respond quickly to provide all the details on how to stay and / or to confirm your reservation after checking availability for the indicated period.
2. **Prices:** the prices indicated for the stay include use of the entire apartment (living room with kitchen, bedroom, bathroom) and its accessories, breakfast, supply of towels and sheets.
3. **Payment:** the accommodation can be paid by bank transfer in advance or in cash upon check-in. In the booking confirmation communication, we will provide you with all the data necessary for payment. If the duration of the stay is longer than 7 nights, the payment of a deposit equal to 20% of the total cost of the stay is required. The payment of the balance must be made by the start date of the stay or in cash at the time of check-in.
4. **Cancellation:** cancellation of the reservation is free up to the 15th day before the start of the stay. In the period from the 14th to the 8th day, 50% of the deposit will be returned. However, no refund will be due if the request should arrive within the 7 days preceding the start of the stay. No type of refund will also be due in the case of early departure on the times established and previously confirmed in the booking.
5. **Cleaning:** unless otherwise agreed, the weekly cleaning of the apartment is included in the price, with change of linen. To facilitate our work and allow you to stay in a clean and pleasant environment, during cleaning we ask you to leave the apartment at the agreed time, arranging your personal effects in an orderly manner and depositing on the bathroom floor towels and washcloths that need to be changed. If an extraordinary cleaning of the rooms or an extraordinary change of linen is needed, a surplus may be charged on the agreed price.
6. **Green pass:** in accordance with current legislation, access to the facility might be subject to the presentation of the " green pass rinforzato".
7. **Check-in:** the check-in time is established in the range from 5.30PM to 10.00PM on the day of arrival and can be defined more precisely after your kind communication regarding the expected arrival in the accommodation or relating to any delays. After the payment of the balance, the keys to the B&B and the entrance gate to the courtyard will be provided.
8. **Access:** access to our facility is completely independent and guaranteed in full autonomy from the delivery of the keys.
9. **Documents:** upon check-in it is mandatory to provide a valid identity document: passport, identity card or driving license. Otherwise, registration will not be possible. It is our care to always guarantee the processing of personal data according to the regulations governing the Privacy Law. It is not allowed to receive visits from outside or to increase the number of guests without having previously agreed with the property.
10. **Check-out:** the check-out time is set for 11.00AM on the day of departure, in order to guarantee the next customer to enjoy a clean and tidy accommodation. In case of delay, you will be required to pay the cost of one night in addition to the balance already paid. The keys of the B&B and the entrance gate must be returned upon departure.
11. **Security:** the accommodation is not equipped with a safe or safety deposit box, so it will be your concern to always close the door and windows before going out. The B&B is not responsible in the event that any situation of loss, damage and / or theft of objects left unattended occurs and does not assume any kind of responsibility for any damage to people or things that are caused by third parties or that are caused towards third parties.
12. **Pets:** it is possible to accommodate small-medium sized pets on request, as long as they are constantly supervised by the owners. It is forbidden to leave animals unattended inside the accommodation.
13. **Parking:** it is possible to access the courtyard with your own car, only for loading and unloading operations. Parking is not allowed in the courtyard, there are several free parking lots in the proximity.
14. **Waste:** for waste, appropriate bins are made available for separate collection and the relative instructions as per municipal regulations; it is forbidden to throw into the toilet anything that could obstruct the pipes.
15. **Utilities:** it is required to close the windows when the heating or air conditioning is in use and to maintain a reasonable temperature in the apartment. In general, it is required to avoid any waste of energy.
16. **No smoking:** it is strictly not allowed to smoke inside the apartment. The observance of this simple rule comes from the need to protect those who do not smoke or who will come after you, as well as a standard for the prevention of fires. There is an ashtray in the covered outdoor area.
17. **Damages:** any damage to the accommodation of the B&B or to the furnishing elements of the same with ascertained responsibility by the guests must be immediately communicated and compensated. Guests who due to improper use, negligence or carelessness cause damage to the accommodation, its equipment or objects in use, will be charged the necessary amounts for repairs, replacements or cleaning. For ascertained theft we will proceed in accordance with the law. In case of loss of the keys of the accommodation, guests are required to pay compensation for them, as well as for the changing of the blocks of the security grate and the access gate to the courtyard.
18. **Breakdowns:** in the event of breakdowns or problems not due to our responsibility in the provision of services such as Internet connection, water, gas, electricity, the property is not required to reimburse any damage caused.
19. **Neighborhood:** it will be your responsibility not to cause annoyance or disturb the neighborhood. It is not allowed to organize parties in any way.

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